FRIENDS AND FAMILY RESULTS

December 2019

Thank you for responding to this months’ friends and Family Questionnaire.

Total number of Questionnaires Completed: 133

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Extremely Likely** | **Likely** | **Neither** | **Unlikely** | **Extremely Unlikely** | **Don’t Know** |
| 84 | 39 | 5 | 2 | 2 | 1 |

93% OF PATIENTS WOULD RECOMMEND OUR PRACTICE TO FRIENDS AND FAMILY

FRIENDS AND FAMILY RESPONSES TO YOUR COMMENTS

Thank you to the 93% of patients who have had a positive outcome at the practice and would recommend the practice to Friends and Family.

To the patients that have not had a positive outcome at the practice, we will look into the comments that you have raised and use these to learn how we can improve the quality of service that you receive.