FRIENDS AND FAMILY RESULTS

2019

Thank you for responding to this months’ friends and Family Questionnaire.

Total number of Questionnaires Completed: 76

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Extremely Likely** | **Likely** | **Neither** | **Unlikely** | **Extremely Unlikely** | **Don’t Know** |
| 27 | 4 | 1 | 3 | 0 | 0 |

88% patients would recommend the practice to family and friends

Comments

Long wait for appointment today ,,felt rushed with other patients waiting

Had to wait 40 minutes

Did not want to listen to my problems so was easier to leave

I seem to resort to going private

No comment

Its ok

Went in on time got in the next day , which is good

Seen on time , attentive and left with smile

Always 1st class service

Need plumber to fix other toilet , smelt a bit

Staff excellent ,all questions answered and explained clearly

Always happy with the excellent service

Brilliant staff and dr’s

No comment

Reception always helpful ,went in on time and he was very good , saw dr saadi she very professional .